

IT Requirements

There are minimal technical requirements for the GoCheck Kids™ app and website portal. If you need assistance with these settings, please contact your IT or network administrator.

To use the GoCheck Kids portal, you will need the following:

- o **PC or Mac with a compatible browser**
 - Chrome
 - Firefox
 - Internet Explorer v9.0 or higher with compatibility mode turned off
- o **Access for all incoming and outgoing communications to the below domain via port 80 for http, port 443 for https**
 - *gocheckkids.com
- o **Access for all email transmission**
 - *@gocheckkids.com
 - *@gobiquity.com

Best Practices:

- Before connecting the GoCheck Kids device to your wifi, ensure current patches are installed on both modem and router; restart the modem and router.
- If your office uses multiple Access Points (AP) it is recommended that you connect to the nearest AP to the screening location by turning the wifi off and on within the GoCheck Kids device.
- There should be a minimum of one username per device.

To use the GoCheck Kids app on the provided smartphone, you will need the following:

- o **Good, consistent wireless internet (WiFi) connection (Refer to the Quick Start Guide for instructions on how to connect to WiFi)**
 - WiFi speed of 10 MBPS is recommended (minimum of 3 MBPS is required)
 - The GoCheck Kids app will not work without WiFi



Have Questions? Contact us at
support@gobiquity.com or 866-633-9243.